



EntegrOS Smart Communications Vocal Communications

Vocal Communications (EVC)

An affordable system for businesses of all sizes

The line between IT & communications continues to blur as organisations look for solutions to meet communications requirements that are Cost-effective; easy to use, support and manage; and will integrate into existing IT environments through open standards like SIP (an industry standard that is proven and agreed to drive the next generation of communications).

EntegrOS Vocal Communications (EVC) is a plug and play, easy to use, IP communications solution. 100% SIP compliant, it supports IP software and hardware phones from all major vendors.

EVC replaces costly TDM/PBX systems with a standards compliant IP PBX system that combines Presence and Real-Time Voice Conferencing into a single environment enabling more effective collaboration, faster decision-making, and ultimately, accelerated business processes. Complementing the solution is a full suite of IP hardware and software phones and application plug-ins.

Functionality & features once available only to corporations with big budgets such as Unified Voicemail (receive voice mail in your email inbox); Follow-Me (locate and forward calls to a mobile or another extension); Click-to-Call (single click to place a call via software application or web browser); and Call Detail Records (CDR) with Call Recording, Retrieve and Archive features are now made affordable with EVC. No proprietary vendor lock-in; no endless fees, and no high capital expenses – and all supported with an easy to use point & click web-browser-based interface.

Plug and Play deployment of phone to users in seconds!

Cisco, Polycom, Aastra, Snom, Mitel, Linksys and many other phones



1. PLUG PHONE INTO NETWORK

2. PHONE AUTO-DETECTED AND PROVISIONED BY EVC

3. USER EXTENSION ASSIGNED & READY TO USE

Saves money

EVC can eliminate or reduce the expense of:

- Outsourced conferencing fees
- Teleworker expenses (2nd-line costs)
- Facilities costs
- Legacy PBX maintenance
- Service provider charges (long distance, cellular, calling card, trunk connections)
- Cabling for phones (EVC needs 1 type of cabling for computer & phone)

Saves time

Efficiency. Employees can save 30 to 60 minutes every day by deploying unified messaging, presence and IM, and single-number reachability (Advanced Follow-Me).

Pays for itself in as little as 6 to 12 months

Payback for EVC can be as short as 6 to 12 months. Using our EVC Business Case Calculator, we can run a tailored analysis of your payback time and return on investment.

Improved Connectivity:



Hardware phones



Software phones

- BRIDGED DESKPHONE & SOFTPHONE
- TIME BASED EXTENSION ROUTING
- ADVANCED FOLLOW-ME
- WEB BASED VOICEMAIL
- ONE TOUCH CALL RECORDING
- DIRECT FROM PHONE HOT-DESKING

Business Benefits

- Easy to deploy
- Plug & play support for IP phones locally & remotely
- Administered via point & click user interface
- Manage user extensions with a single click
- HR integration provides comms for new recruits
- Easy and affordable to scale for end users and trunking (Internet Telephony Service Providers)
- Supports single and multiple sites
- Unified extensions allow multiple-sites to connect via extensions (zero cost)
- High end enterprise features (e.g. conferencing, call recording,) in one affordable system